



PEEKPLUS user monitoring and security



<http://www.bytware.com/pp/>

Each day there are many routine tasks that, if enhanced, can provide a significant boost to any organization. Customer support, telemarketing, technical support, quality control, staff training, and security enforcement are all such tasks. Using advanced screen-sharing technology, PeekPlus allows you to do all of these things and more by giving you an up-to-the-last-keystroke real-time view of another user's screen, putting amazing powers in your hands to make IBM i work for you.



learn more...

"I discovered that it was an excellent troubleshooting tool, and I've purchased PeekPlus for every company where I've worked since." —Steve Gilbert, Brasfield & Gorrie

PeekPlus Product Information

<http://bytware.com/products/pp/index.html>

"Construction Firm Trims Tech Support Costs with PeekPlus" (Case Study)

<http://www.bytware.com/media/cases/brasfield.html>

Free trial of PeekPlus

<http://www.bytware.com/products/pp/trial.html>

Share Screens

- View another user's screen.
- See remote activity in real time.
- Observe with or without user knowledge.
- Communicate with users via pop-up windows.

Enhance Security

- Monitor suspicious activity.
- Record screen activity for evidence gathering.
- Track activity for investigations.
- Export activity for security auditing.

Rescue Remote Systems

- Send CL commands to remote jobs.
- Provide remote troubleshooting & support.
- Access QTEMP objects remotely.
- Change LDA & grant authorities.

Work In Real Time

- View activity up to the last keystroke.
- Two-way communication for training.
- Control remote systems for support jobs.
- Record activity as it is happening.

Boost Productivity & Quality of Service

- Train staff more efficiently "on the job."
- Save time by providing effective remote support.
- Combine training & document creation.
- Monitor calls & improve customer service.

Record & Export

- Record screen activity from remote systems.
- Export recorded data to universal formats.
- Work with recorded data in word processors.
- Create audit trails for security & compliance.

Designed for

